



Formal Presentation to Come at Fall Conference

NH CPM Project Team Wins Askew Award

A New Hampshire Certified Public Manager (CPM) Project Team will be recognized by the American Academy of Certified Public Managers (AACPM) at its 15th Annual Professional Development Conference and Awards Banquet in Charleston, South Carolina in April.

The four-member CPM team will be presented the George Askew Award in recognition of their work effort focusing to state employees.

Members of the CPM project team researched more than four years of Governor and Executive Council minutes in reference to tuition disbursements. The information was compiled and converted into fiscal years. The research also included a comparison of population of an agency to tuition requests, and funding sources of agencies were laid out in an easy to read manner for additional analysis. The project also included a survey to all state agencies which asked several additional questions about tuition disbursement.

The project was completed at the request of Department of Administrative Services Commissioner Donald Hill.

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NHACPM Professional Development Conference

Fourth Annual Program to be in September

Initial planning is underway for the NH Association of Certified Public Managers' (NHACPM) Fourth Annual Professional Development Conference to be held in September.

Conference Chair Teresa Commeau of the NH Department of Health & Human Services reports the NHACPM is looking at possibly expanding this year to a two-day training event.

With the encouragement of CPM Program Director Peter Gamache, the NHACPM

met in February with Ellen Hewett, Director of Springfield College; college representatives, Dennis Martino of the NH Division of Personnel, and Gamache. A partnership effort is being discussed for the annual NHACPM program.

Potential sites in southern New Hampshire are being considered for the 2003 conference, with both Concord and Manchester currently being discussed.

Be watching for future announcements on the fall conference.

**Welcome to the
NHACPM!**

**The NH Association of
Certified Public
Managers is pleased to
welcome the following
new members:**

Elizabeth Beliveau
Department of Safety

Martin Bove
Health & Human Services

Jean Drouin
Health & Human Services

Ann Lane
Health & Human Services

**NHACPM Names
Delegates to AACPM**

Three NH Association of Certified Public Managers (NHACPM) members have been named to the House of Delegates for the American Academy of Certified Public Managers (AACPM) for the coming year.

The AACPM House of Delegates is the governing body for the national organization that elect AACPM officers, establishes budgets, determines issues presented to the Academy and discusses strategic plans for the organization.

Appointed to the 67-member AACPM House of Delegates were Debra Bourbeau, Administrator in the Office of Finance for the NH Department of Health & Human Services;

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NH Project Team To Receive AACPM Askew Award

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The New Hampshire CPM Project Team members included Jean Bolstridge of the Adjutant General's Office; Kathleen Carr of the Bureau of Graphic Services, Department of Administrative Services; Armand Nolin of the Department of Transportation; and Robert Surowiec of the Department of Safety. Since the completion of the CPM project, Bolstridge has retired from state service.

The AACPM Askew Award is designed to recognize exceptional CPM Projects that utilize management practices exemplifying the purpose of the American Academy of Certified Public Managers, which states:

"To unite Certified Public Managers;

"To encourage the acceptance of management as a profession established upon an underlying body

of knowledge;

"To promote high professional, educational and ethical standards in public management;

"To improve communication, co-operation and coordination among public entities;

"To foster leadership through example and innovation, and

"To facilitate positive changes which enhance the delivery of public services."

The Granite State project team will be formally presented with the

Askew Award medals at the fourth annual NHACPM Professional Development Conference in the fall.

The presentation is expected to be jointly made by NHACPM Past President and AACPM Management Practices Committee Chair Charlene Farmer and AACPM President Larry Totten of Kentucky.



NHACPM Members on the Move!

Greg Doyon, current student in the New Hampshire CPM Program and a member of the NHACPM, has been named as the new City Manager for the City of Franklin. Greg has served as Town Administrator for the Town of Wakefield for the past four years and begins his duties in Franklin on February 26th. Franklin Mayor **Tony Giunta** and Franklin Police Chief **Nelson Forest** are also CPM program graduates and members of the NHACPM.

Kathy Gallagher was promoted to be Administrator of the Office of Cost Containment in the NH Department of Administrative Services at the end of last year. Beginning in an entry level position 13 years ago, Gallagher has earned the top spot in the office after having

served as Supervisor. She is the current Vice President of the NHACPM and is a graduate of both the CPS and CPM programs.

Reelected to his second consecutive three-year term on the Board of Directors for the NH School Health Care Coalition, **Bill Herman** was recently elected treasurer of the pooled health insurance program which provides coverage for county, municipal and school district employees throughout the state. Known as "SchoolCare", the program provides health insurance coverage for approximately 5,500 public sector employees throughout New Hampshire. With more than \$50 million in annual premiums, the program is currently Cigna HealthCare's largest client in the Granite State.

NHACPM Awards Scholarships for 2003 AACPM Conference

Three members of the NH Association of Certified Public Managers (NHACPM) have been selected to receive scholarships from the Association to enable their participation in the American Academy of Certified Public Managers (AACPM) 15th Annual Professional Development Conference in Charleston, South Carolina.

Conference registration fees and related travel expenses can be covered by the NHACPM scholarship awards.

Two individuals were selected for \$1,000 scholarships, while a third was chosen for a \$500 scholarship to assist in promoting the 2005 AACPM Conference to be held in New Hampshire. NHACPM Past President Charlene Farmer of New Hampshire Hospital and NHACPM Vice President Kathy Gallagher of the Department of Administrative Services were selected for \$1,000 scholarships. NHACPM President Debra Bourbeau received the \$500 award.

The scholarships were awarded by majority vote of the seven-member NHACPM Board of Directors.

This was the third year the NHACPM has been able to offer scholarships to its members for the annual AACPM Conference. Sylvia Grandfield of New Hampshire Hospital was the recipient of a \$500 NHACPM Scholarship towards her costs for participation in the 2001 AACPM Conference, while Gallagher was the recipient of a \$750 NHACPM Scholarship towards her costs of participation in the 2002 AACPM Conference.

To date, the NHACPM has been able to provide scholarship assistance to all members who have applied, with the amount of funds available for this program having steadily increased each year.

Call for NHACPM Members for 2005 Program

By Deb Bourbeau, CPM
NHACPM President
2005 Conference Coordinator

Planning is seriously underway for the hosting of the 2005 Annual Professional Development Conference and House of Delegates meetings of the American Academy of Certified Public Managers (AACPM).

Manchester, New Hampshire will be the site of the 17th annual national event, being hosted by the New Hampshire Association of Certified Public Managers (NHACPM).

Volunteers are needed to ensure New Hampshire leads the way in hosting a successful event, both in terms of professional development offerings while also showcasing the Granite State.

To successfully organize and host this type of event, we are going to need the involvement of our membership. Beginning in 2003, we need to actively plan and coordinate all aspects of this type of program--from the selection of workshop presenters to the development of promotional materials.

The Finance Committee is mapping out a budget plan for the 2005 effort -- pieces of which will then be provided to each of the committees and their chairs. To successfully organize and host this type of event, we are going to need the involvement of our membership.

The NHACPM Board of Directors and 2005 Conference Committee are interested in involving people in the areas that are of interest to them. The following is an initial list of subcommittees and volunteers to date:

Theme & Publicity
Carole Barleon
Office of State Planning

Finance
Bill Herman
Town of New Durham
Kathy Carr
Bureau of Graphic Services
Teresa Commeau
Health & Human Services

Registration
Charlene Farmer
New Hampshire Hospital
Pat Gagne
Department of Safety
Kathy Gallagher
Administrative Services

NHACPM members who have generally volunteered for conference committee duty include:

Robin Descoteaux
City of Manchester
Vicki Tinsley
Bureau of Information Services
Chris Way
Environmental Services.

Committees still in need of volunteers include: **Event Planning, Speakers & Presenters and Logistics.**

Approximately 200 of our professional colleagues and fellow CPM graduates from around the country are expected to come to the Granite State for this annual event. In addition, the members of the National CPM Consortium (the CPM Program Directors) will concurrently hold its annual meetings at the same time.

Please consider volunteering by contacting Deb Bourbeau at 271-4207 or dbourbeau@dhhs.state.nh.us.

With your help -- 2005 will be a memorable year for the AACPM and the NHACPM!

Strategic Plan Sessions Set for NHACPM

The New Hampshire Association of Certified Public Managers (NHACPM) needs your assistance to review and update its strategic plan.

Last worked on in 1999, the NHACPM has achieved virtually all of the goals it established at that time.

"This plan is a vital tool for our organization and will provide 'vision' to move us into the future and reach our full potential," said NHACPM President Deb Bourbeau.

Peter Gamache, Director of the Bureau of Education & Training in the NH Division of Personnel and New Hampshire's CPM Program Director, will facilitate the meetings.

The meetings will be held at the New Hampshire Hospital, APS Building. Please mark your calendar for these important dates and times:

Wednesday, March 19
9:00 AM - 12 Noon
Conference Room I/J

Monday, March 31
5:00 PM - 8:00 PM
Conference Room C

Thursday, April 3
2:00 PM - 5:00 PM
Conference Room C

Please RSVP your plans to attend to Deb Bourbeau at 271-4207 or Charlene Farmer at 271-5411.

NHACPM Names Delegates to AACPM

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Kathy Gallagher, Administrator of the Office of Cost Containment in the NH Department of Administrative Services; and Plaistow Town Manager John Scruton.

New Durham Town Administrator Bill Herman is a member-at-large of the seven-member AACPM Board of Directors and also serves as a member of the AACPM House of Delegates. Herman is responsible for coordinating the annual meeting of the AACPM House of Delegates. He was elected to the AACPM post during the 2002 House of Delegates meetings, and

serves on the AACPM Board through 2004.

Bourbeau, Gallagher and Scruton were named by the NHACPM as the three voting members of the AACPM House of Delegates from the Granite State. This will mark the second HOD meeting for Gallagher, while Bourbeau and

Scruton will be attending their first HOD session. Herman will be attending his fourth House of Delegates meeting.

The House of Delegates will meet in Charleston, SC on April 11 & 12.



NHACPM Treasurer's Report

January 1 - February 28, 2003

Balance Forward	\$ 15,344.03
<i>Income:</i>	\$ 1,282.74
'03 Membership Dues (41)	1,090.00
Sale of Polo Shirts (4)	130.00
Sale of Coffee Mugs (8)	40.00
Interest Earned	22.74
<i>Expenses:</i>	\$ 3,144.73
AACPM Annual State Assessment	100.00
AACPM '03 Dues (63)	945.00
AACPM/HOD Fees (3)	120.00
Conference Scholarships	
Registrations (2)	600.00
Lodging Expenses (3)	1,334.40
Office Supplies	27.33
Refund of Overpayment	15.00
Bank Charge	3.00
<i>Balance</i>	\$13,482.04

Respectfully submitted,
Bill Herman, Treasurer

Thought for the Day!

"The dictionary is the only place that success comes before work. Hard work is the price we must pay for success. I think you can accomplish anything if you're willing to pay the price." -- Vince Lombardi

NH Assn. of Certified Public Managers

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